



HALLIDAY JAMES  
Independence through Innovation

## Working with clients who have a Learning Disability?

Looking for a more *cost effective* way to support them in or into employment?

Until now the only real option has been to recommend traditional job coaching to help prepare and support clients with LD into employment. Although this can provide an effective solution for many, there are those for whom this option is not always suitable ...or cost effective in its delivery. For these clients, a number of new and unique technology based solutions are now available that can help support them where either traditional job coaching techniques have failed or are proving too costly to continue to deliver.

These technologies are offered by **Halliday James Ltd**, specialists in developing and promoting Assistive Technology solutions to help support vulnerable persons in both the home and out in the community.

### Supporting Solutions

**Schedule Assistant** - Providing reminders that an event needs to be completed



For clients who need constant reminders to undertake tasks at a given time there is now a diary program available which uses images and recorded messages to in-form the user that they should do something. The recorded message can be with a voice known to the user and the image a symbol or photograph of an object. So for example the reminder to perform a work based task could be the voice recorded by the user's supervisor saying "It's time to sort the mail" accompanied by an image of a stack of mail envelopes. The program will interrupt other activities at the pre-set time and deliver the reminder.

This program can also launch other programs so, for instance if the reminder was to undertake sorting the mail, the task prompting program would be launched with a detailed step by step of how this task should be performed.

**Visual Assistant** - Providing help with the performing of "tasks"

This is a task prompting program. It plays back pre-authored prompting scripts to guide the user through a task. Typically a task is a series of steps each of which comprises an image, usually a photograph or short video of the user themselves undertaking the task step in the environment where they will be working, together with a recorded instruction. This will often be the voice of someone known to the user. By using highly personalised instructions the user becomes more identified with the process and will have been involved in the preparation of the instruction set. **The key to this approach is that once the user becomes familiar with the operation of the device and responding to prompts, this in effect becomes a transferrable skill in its own right, meaning that over time further tasks can be introduced much more cost effectively.**



**Emergency Location Service** – Providing support for vulnerable persons who travel independently



This service is essentially about being able to find and help someone who has encountered a problem when they are out and about. They might have wandered out of a familiar area and become lost or they may be confused and unaware of their situation. This service can be particularly useful when used in conjunction with travel training in the first stages of independent travel. Being able to provide a safety net in the form of Emergency Location can reassure both the service user and their carers during those first stages of travelling alone

**Funding for the procurement of these technologies may also be available through Access to Work, please contact us on [info@hallidayjames.com](mailto:info@hallidayjames.com) or call 0121 661 6806 for further details or to arrange a demonstration or trial**